



Rohit Kumar <.....@gmail.com>

Your Amazon.in Inquiry

1 message

Amazon.in <cs-reply@amazon.in>

Tue, Aug 11, 2015 at 5:06 PM

Reply-To: "cs-reply+A2PSHV4AKAQVW@amazon.in" <cs-reply+A2PSHV4AKAQVW@amazon.in>

To: Rohit Kumar <.....@gmail.com>



Your Account | Amazon.in

Message From Customer Service

Hello,

Please accept my sincere apology with regards to the inconvenience you have faced in this case as we never intend to cause any inconvenience to our valued customers like you.

I've forwarded your information to our billing department for further research. We'll write back to you as soon as we have more information.

I can understand your concern, as well as your desire to get this matter resolved quickly. However, for legal and privacy reasons, we cannot release account information to third parties. Rest assured that our charge inquiry team will respond to your request as soon as possible, generally within 1-2 business days.

I would also suggest that you contact your issuing bank, you'll find their number on the back of your credit card. Tell them your concerns and see what they suggest doing next.

I hope this helps. We look forward to seeing you again soon.

Warmest regards,
Moses H

Did I solve your problem??

To contact us about an unrelated issue, please visit the Help section of our website:

<http://www.amazon.in/help>

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Amazon.in

Original Message

Dear Sir / Madam,